

Squash Bucklers

Membership Handbook

Last updated: 5/2/2026

1. Welcome to Squash Bucklers

Squash Bucklers is a rainbow-friendly squash club committed to inclusion, respect, and fun.

We welcome players of all abilities, identities, and experience levels, and aim to create a supportive space where everyone can enjoy squash in a safe, welcoming, and social environment. While we take squash seriously enough to improve and compete, we never take ourselves *too* seriously.

This handbook exists to clearly outline what members can expect from the Club, and what the Club expects from its members.

2. Club Values

Squash Bucklers is guided by the following core values:

- **Inclusion** – Everyone is welcome. Discrimination, harassment, or exclusion have no place here.
 - **Respect** – For each other, our opponents, officials, facilities, and the wider squash community.
 - **Safety** – Physical, emotional, and social safety come first.
 - **Fair Play** – On and off the court.
 - **Community** – We are stronger together.
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3. Membership Eligibility

Membership is open to anyone who supports the values of Squash Bucklers and agrees to abide by this Handbook, the Club Constitution, and any relevant policies.

Membership categories and fees are determined by the Committee and published on the Club website.

4. Member Expectations & Code of Conduct

All members are expected to:

- Treat others with courtesy, dignity, and respect
- Play fairly and within the rules of squash
- Refrain from abusive, discriminatory, or threatening behaviour
- Follow venue rules and instructions from officials or Club organisers
- Represent the Club positively at all times

Breaches of the Code of Conduct may result in disciplinary action in line with Club policies.

5. Fees and Financial Responsibilities

5.1 Membership Fees

Membership fees are set annually by the Committee and are payable by the due date communicated at the time of joining or renewal.

Fees contribute to venue hire, equipment, administration, insurance, and Club activities.

5.2 Financial Hardship

The Club recognises that financial circumstances can change and that times can be tough.

Members experiencing difficulty paying their fees are strongly encouraged to contact the Treasurer as early as possible to discuss payment options. All discussions will be treated with discretion and respect.

Where appropriate, the Club may offer:

- Payment plans
- Temporary fee deferral
- Other mutually agreed arrangements

5.3 Non-Payment of Fees

A member may be considered **in arrears** if their membership fees remain unpaid for a period determined by the Committee.

The process for continued non-payment is as follows:

1. **Reminder** – A friendly reminder will be issued.
2. **Follow-up** – Further contact will be attempted to encourage communication.
3. **Support Opportunity** – The member will be invited to discuss their situation with the Treasurer.
4. **Administrative Action** – Where fees remain unpaid and no reasonable effort has been made to communicate, the Committee may:
 - Suspend membership privileges, or
 - Terminate membership

Any such action will be treated as an **administrative membership matter** and handled in accordance with the Club's Constitution and Membership Policies.

6. Participation & Playing Sessions

Members are expected to:

- Arrive on time for organised sessions
- Warm up appropriately
- Use equipment safely
- Follow rotation or grading systems used during sessions

The Club reserves the right to manage court usage to ensure fair and enjoyable play for all.

7. Health & Safety

Members participate in squash activities at their own risk and are responsible for ensuring they are medically fit to play.

Members should:

- Advise organisers of any relevant medical conditions
 - Stop playing if injured or unwell
 - Report hazards or incidents promptly
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8. Complaints & Concerns

Squash Bucklers aims to resolve concerns fairly, respectfully, and promptly.

Complaints relating to behaviour, conduct, or Club operations should be raised in accordance with the Club's Complaints Procedure.

Administrative matters (such as membership status or fee arrears) are handled separately and are not considered complaints.

9. Privacy & Communications

The Club collects and stores member information for legitimate Club purposes only.

Member information will be handled in accordance with applicable privacy laws and will not be shared without consent, except where required by law.

10. Amendments

This Membership Handbook may be updated from time to time by the Committee. The most current version will always be available on the Club website.

11. Contact

Club Captain: captain.squashbucklers@gmail.com

Vice Club Captain: vcaptain.squashbucklers@gmail.com

Secretary: secretary.squashbucklers@gmail.com

Treasurer: treasurer.squashbucklers@gmail.com

For confidential matters, members may contact a committee member directly.

By joining Squash Bucklers, members agree to abide by this Handbook, the Club Constitution, and all applicable policies.